

Helpful Fact Sheets from FEMA
(Click on the links to go directly to the full web page)

Fact Sheet: What to Expect when You Register for FEMA Disaster Assistance -
<https://www.fema.gov/news-release/2017/09/07/fact-sheet-what-expect-when-you-register-fema-disaster-assistance>

09/12/2017 11:14 AM EDT

- If you suffered property damage or loss directly caused by Hurricane Harvey, you are urged to register with the Federal Emergency Management Agency (FEMA) and apply for disaster assistance – even if you have insurance. Help may be available for uninsured or underinsured losses or when insurance claims are not promptly settled.
- A vast number of people are registering for assistance.

Fact Sheet: Why Should I Return the SBA Loan Application? - <https://www.fema.gov/news-release/2017/09/09/fact-sheet-why-should-i-return-sba-loan-application>

09/12/2017 11:47 AM EDT

- After you apply for disaster assistance from the Federal Emergency Management Agency (FEMA), you may be contacted by the U.S. Small Business Administration (SBA). If you are asked to submit an application for a low-interest SBA disaster loan, don't hesitate.

Fact Sheet: Questions about Your Determination Letter - <https://www.fema.gov/news-release/2017/09/07/fact-sheet-questions-about-your-determination-letter>

09/12/2017 12:04 PM EDT

- FEMA IHP applicants who have been found ineligible for assistance can have FEMA revisit their cases.
- Applicants must read their letters carefully. It should explain any problems that could be corrected. If a mistake has been made, they should let FEMA know right away by calling the FEMA Helpline at 800-621-3362 (TTY 800-462-7585) or visiting a Disaster Recovery Center.
- Everyone has the right to appeal.

Fact Sheet: How to Save Damaged Family and Personal Treasures -
<https://www.fema.gov/news-release/2017/09/11/fact-sheet-how-save-damaged-family-and-personal-treasures>

09/12/2017 11:49 AM EDT

- Many valuable and cherished personal items damaged by flood waters often can be rescued. Here are some tips on how to save some of your family treasures:

Fact Sheet: Helping Survivors with Disabilities in the Disaster Assistance Process - <https://www.fema.gov/news-release/2017/09/08/fact-sheet-helping-survivors-disabilities-disaster-assistance-process>

09/12/2017 11:36 AM EDT

- FEMA offers services and technologies to support survivors with disabilities and access and functional needs through the disaster assistance process.
- FEMA can provide sign language interpreters and materials in alternate formats (such as Braille, large print and electronic formats) upon request.
- FEMA has amplified telephones, phones that display text and amplified listening devices for people with hearing loss. Magnifiers are available for people with vision loss.

Fact Sheet: Harvey Recovery: A Community Effort - <https://www.fema.gov/news-release/2017/09/10/fact-sheet-harvey-recovery-community-effort>

09/12/2017 11:46 AM EDT

- **Austin, Texas** – In order for an area to recover from a storm like Hurricane Harvey, it takes more than just the government: it takes the whole community.
- By working together, Texans can help keep their communities safe and strong.
- The whole community includes:

Fact Sheets: Donate and Volunteer Wisely - <https://www.fema.gov/news-release/2017/09/09/fact-sheets-donate-and-volunteer-wisely>

09/12/2017 12:06 PM EDT

- The overwhelming generosity of the public in the wake of Hurricane Harvey is helping affected communities to start healing from the consequences of this disaster.
- However, the amount of donated items now exceeds the needs of the impacted communities, and supporting agencies are having to redirect manpower away from providing direct services needed by survivors to managing donated goods that may not meet survivors' needs.

Fact Sheet: Texas Renters May Be Eligible for Federal Help - <https://www.fema.gov/news-release/2017/09/09/fact-sheet-texas-renters-may-be-eligible-federal-help>

09/12/2017 11:54 AM EDT

- Texas renters who experienced losses due to Hurricane Harvey could be eligible for disaster-recovery assistance from FEMA and the U.S. Small Business Administration (SBA).
- **Grants:**
- Renters may be eligible for grants from FEMA to help with such disaster-related expenses as: