

The Woodlands Express

Pull Away Policy

Updated March 15, 2019

Pull Away Policy – Start of Run At their scheduled run start time, The Woodlands Express drivers are instructed to scan the immediate area outside their bus to check for approaching passengers. If passengers are approaching to load near the bus (i.e. within one bus length), the driver may pause to allow them time to load. The driver will then close the entrance door and once the entrance door is closed, the driver is not authorized to re-open it before departing. The driver will then check to make sure all passengers are seated and then scan the immediate area around the bus to make sure there are no pedestrians in harm's way before departing.

Pull Away Policy – Intermediate Stops For stops along the route, where passengers may be entering and/or exiting the bus. The driver should pull up to the bus stop, coming to a complete stop before opening the entrance door. If the bus is curbside, the driver should not kneel the bus before opening door. If there is no curb, the driver should kneel the bus before opening the door. Exiting passengers should be allowed to get off the bus before boarding passengers enter the bus. The driver should then scan the immediate area near the bus stop to check for approaching passengers within one bus-length of the entrance door. The driver may pause to allow them time to load and then close the entry door. Once the entrance door is closed, the driver is not authorized to re-open it before departing. The driver will then check to make sure all passengers are seated and then scan the immediate area around the bus to make sure there are no pedestrians in harm's way before departing.

