

The Woodland Township Riva Row Boat House

Rental Procedures During Texas Phase II Re-Opening Plan

PROCEDURES FOR RENTING

1. Open by advanced reservation ONLY, with a limited number of one (1) hour long reservations taken daily. No walk-ups. No extended time.

In order to make a reservation for a boat (swan, kayak, SUP, water bike) call **281-210-3965**. We will only be renting a small portion of our boats each hour and will only be offering 1-hour reservation times. This will provide additional opportunities for staff to ensure proper cleaning procedures of the boats and to ensure social distancing protocols.

2. Our staff must confirm receipt of your waivers prior to your reservation.

When you call to make a reservation, staff will confirm that every person in your party has a signed, valid waiver in our system. If any person in your group is missing a waiver, you will not be able to make a reservation.

<https://www.thewoodlandstowship-tx.gov/1384/Boat-House-Waivers>

3. There will be an 8-person per reservation limit.

[Up to two (2) swans, (4) tandem kayaks, or (8) SUPs/ single kayaks, etc.]

Please note: We only have four (4) total water bikes in our inventory at this time.

4. One photo ID required per group. All rentals must be paid in advance.

Staff will take you through the full reservations process by phone following confirmation of waivers for everyone in the group. Your ID is your rental deposit.

- Single Kayaks \$15
- Tandem Kayaks \$20
- Stand-Up Paddleboards \$20
- Swan Pedal Boats \$25
- Water Bikes \$25

5. To ensure social distancing (6 feet) between staff and users, you must be able to get into your boat without any physical assistance from our staff. Staff will only be providing verbal instructions and visual tips on how to enter/exit the water craft.

6. Cancellation. You must cancel at least 24 hours in advance of your desired rental time in order to receive a full refund. If you find that are unable to paddle due to evolving health concerns, please email boathouse@thewoodlandstowship-tx.gov.

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ARRIVAL & TRIP INSTRUCTIONS

1. Self-Screen: Per Governor Abbott's Report to Open Texas- Outdoor Sports participants shall self-screen for the following prior to participating in an outdoor sport activity

- Cough
- Shortness of breath/difficulty breathing
- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Feeling feverish, or a measured temperature greater or equal to 100.0 degrees F
- Known close contact with a person who is lab-confirmed to have COVID-19

2. Please arrive 10 minutes prior to your reservation.

The check- in line will be spaced out every 6 feet and clearly marked

3. Please do not be late!

In order to following the social distancing guidelines and user limits your adherence to your reservation time is greatly appreciated.

4. Check-In Line: Wait at your designated station until your group is called to the window, and then return to the space until called to the dock. Customers will not be allowed on the dock until they have been called down in order to manage traffic flow and provide the best experience possible under these circumstances.

5. Prep & Safety Instruction: You will be able to leave your personal items in the lockers (no locks are provided) and will be required to put your life jackets on and grab paddles before being guided to your boat launch area.

6. Boat Return

Please return to the boat house dock at the end of your 1-hour rental (1-hour from the time you leave the dock). Upon arrival, a staff member will guide you to a specific location on the dock or ask that you wait on the water until a space is clear. Once you exit your boat, you will be expected to tie your boat onto the dock and place your life jacket and paddles inside the boat and assist others in your party to do the same.

7. Check Out/ Exit

Return to the boat house window and provide the name you booked your reservation under to a team member and they will end your rental and return your ID. Collect your belongings quickly in order to avoid delays for another group's departure.

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CLEANING & SOCIAL DISTANCING INFORMATION

- Equipment (boats, paddles, and lifejackets) and facility are sanitized and disinfected prior to closing each day in addition to equipment being sanitized after each use.
- Lockers, countertops, windowsills, handles, and other surfaces that are frequently touched will be disinfected/sanitized frequently throughout the day.
- Hand sanitizer stations will be located at the facility for customer use.
- Customer groups will be separated by at least 6 feet while waiting for their reservation to begin.
- When customers return to the dock, traffic flow will be managed to ensure proper social distancing.
- Credit Card transactions only.
- Concessions (drinks) still available for purchase.
- Dry bags will not be provided to limit additional contact.

RESTROOM USE AT TOWN GREEN PARK

Many precautions are being taken to provide safe social distancing practices for both our patrons and staff. Due to the limited size of our office space and the physical inability to maintain social distance if more people were to enter that space, the office doors will remain locked and restroom use by patrons at Riva Row is not allowed at this time.

Signage and staff will be able to direct those in need to the nearest public restrooms, which are located at the front of Town Green Park in the brick building.