

Know Before You Go: COVID-19 Testing FAQs

The Woodlands Township is a host location for COVID-19 testing provided by Curative, Inc. Testing takes place seven days a week at The Woodlands Township Town Hall, located at 2801 Technology Forest Blvd., The Woodlands, TX 77381, and Sterling Ridge Park and Ride, 8001 McBeth Way, The Woodlands, TX 77382, with daily hours from 8 a.m. to 5 p.m.

An additional testing location in the parking lot of Rob Fleming Aquatic Center, 6535 Creekside Forest Dr., The Woodlands, TX 77389, will be opening as a walk-up/mobile testing site beginning February 24 through March 24, 2021.

1. Do I need to be a resident of The Woodlands Township to be eligible for a test?

No, anyone may be tested.

2. If not a resident of The Woodlands Township, do I have to reside in Montgomery County?

No, anyone may be tested.

3. Do I have to be a United States citizen to be eligible for a test?

No, anyone may be tested.

4. How many times can I take this test?

You can be tested as many times as deemed necessary.

5. Will my insurance cover multiple times for me to take the test?

Yes.

6. Do I need to have symptoms in order for insurance to cover my test?

You need to either have symptoms OR have possibly been exposed to someone with COVID-19 in the past 14 days. This includes going to restaurants, grocery stores, work places, school etc. You only do not

qualify if you have been 100 percent quarantined alone for the last 14 days.

7. What if I do not have insurance, can I still get tested at no charge?

Yes, you can still get tested and it is at no charge covered under the CARES Act.

8. Can I make an appointment in advance to take the test to avoid standing in line?

Yes, you can make an appointment at www.curative.com or walk-ups are also welcome.

9. When will my test results be available?

Test results are provided via text or email within 24-48 hours after sample is received by the lab. For assistance with lab results, please email support@curative.com.

10. What kind of COVID-19 test is this?

This test is a molecular test called a polymerase chain reaction (PCR) test. This type of test (PCR) is considered the most reliable out of all COVID-19 tests. This is not a rapid antigen test which have been found to be less reliable.



THE WOODLANDS
T O W N S H I P

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11. Can you describe the process of a self-serve drive-thru?

The patient getting tested or family getting tested will drive through one of the two designated lanes. Car windows should be kept closed until instructed to open and masks should be worn. After scanning the QR code from the patient's phone, they will be given a test kit to take inside their car. The test kit will be given using a claw device to avoid contact. The patient or patients will be instructed to cough three times into their mask in their car. Then swab the inside of their mouth as instructed, seal the test kit and pull forward in their vehicles where there will be containers for them to place their test kits in. Tests will be shipped overnight and results are expected within 24-48 hours of the test arriving at the lab.

12. Do you need to present insurance?

If you have insurance, you will submit that information when making your appointment. If you do not have an appointment, make sure to have your insurance information with you so you can include that when registering on site. If you do not have insurance, there will be no charge. Uninsured patients are covered under the CARES Act.

13. Will walk-ups be allowed at the drive-thru service?

Yes, we will accommodate drive-up patients even if you do not have an appointment. If you see that no appointments are available, please feel free to drive up to the site. Curative will not turn anyone away.