

Need Assistance while riding The Woodlands Express Rodeo Service?

- If you need assistance while riding The Woodlands Express Rodeo Shuttle Service, please call the service number at (832) 851-3362.

Ticket Information

- Tickets are non-refundable and non-transferrable.
- This is a special service, and therefore The Woodlands Express regular tickets are not valid.
- If you would like to speak to someone by phone regarding ticket purchases, please call First Class Tours at (281) 590-8800.

Passenger Code of Conduct & Policies

- **Passengers who miss their return bus to The Woodlands cannot be guaranteed return transportation.** Please be mindful of your return trip reservation time and arrive at the Special Events loading area at the Rodeo Express Bus Tent at least 15 minutes prior to your scheduled departure time
- Riding on buses under the influence of alcohol or illegal drugs is prohibited.
- **All items need to be taken with passengers when they arrive at the Rodeo.** Passengers will not be taking the same bus for their return trip. The Township is not responsible for personal items left on the bus or in a terminal.
- Eating or drinking on the bus is prohibited. No food or beverages will be allowed onboard.
- Smoking is not permitted on any bus or inside terminals.
- Weapons or firearms are not permitted on buses unless otherwise permitted by state law.
- Only personal assistance animals are permitted on buses and in terminals.
- Loud and/or abusive behavior or language including profanity/racial or vulgar comments will be cause for immediate removal from the bus and possible loss of ridership privileges.
- The Township reserves the right to restrict certain items on all buses.
- Music/movie playing devices are not permitted to be played aloud while on any bus without using earphones.
- Passengers must wear a shirt and shoes at all times.
- Passengers must be 12 years of age or older unless accompanied by an adult.