



ADA Complaint Form

The Woodlands Township is committed to providing you with safe and reliable transportation services and we want your feedback. Please use this form for suggestions, compliments, and complaints. You may also call us at (281) 210-3800, visit our offices at 2801 Technology Forest Blvd, The Woodlands, Texas, or contact us by email or U.S. postal mail at the addresses below. Please make sure to provide us with your contact information in order to receive a response.

**The Woodlands Township, Attn: ADA Coordinator, 2801 Technology Forest Blvd,
The Woodlands, TX 77381**

express@thewoodlandstowship-tx.gov

SECTION I: TYPE OF COMMENT (Choose One)									
Compliment	<input type="checkbox"/>	Suggestion	<input type="checkbox"/>	Complaint	<input type="checkbox"/>	Other	<input type="checkbox"/>	ADA Related? Y / N	
SECTION II: CONTACT INFORMATION									
Salutation (Mr. / Mrs. / Ms.)									
Name									
Rider ID (if applicable)									
Street Address									
City, State, ZIP Code									
Telephone									
Email address									
Accessible Format Requirement	Large Print	<input type="checkbox"/>	TDD/Relay	<input type="checkbox"/>	Audio Rec	<input type="checkbox"/>	Other	<input type="checkbox"/>	
SECTION III: COMMENT DETAILS									
Transit Service									
Date & Time of Occurrence									
Name/ID of Individuals Involved									
Vehicle ID/Route Name									
Location of Incident									
Mobility Aid Used (if any)									
If any information is unknown, please provide descriptive information here									
Description of Incident									
SECTION IV: FOLLOW UP									
May we contact you if we need more details or information?					Yes		No		
What is the best way to reach you?			Phone		Email		Mail		
If phone call is preferred, what is the best day and time to reach you?									
SECTION V: DESIRED RESPONSE									
Email			Phone			Mail			